

Version 5.6.152 Release Notice

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About this Document

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Overview

This document is being provided to explain the new features and changes made to the SedonaOffice application since the last released Version 5.6.143. This is an intermediate version update that contains new features and application corrections.



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Application Enhancements/Improvements

Accounts Payable

Receipts

A change was made to <u>not</u> allow a User to change an expense GL account on a receipt under the following conditions:

- The receipt is linked to a Job where only a specific list of GL Accounts are allowed for the Job Type on the Accounts tab of the Job Type setup and the GL Account being entered is not on the list of valid GL Accounts.
- The receipt is linked to a Service/Inspection Ticket and a list of allowable GL Expense Accounts is listed on the Service Setup Defaults/GL Accounts for Misc. Expense list and the GL Account being entered is not on the list of valid GL Accounts.

A/P Checks

A change was made to the display when viewing a printed check. The Reference Number field has been expanded to display the entire available 25 characters.

Accounts Receivable

Late Fees by Invoice

A new feature is now available which allows your company to calculate customer late fees based on individual invoices. The process of calculating the late fee for an invoice takes place as a part of the invoice printing process. This is by bulk printing invoices or single invoice prints from the Customer Explorer. Calculating late fees at the invoice level is only designed to work with non-invoice/statement type invoice formats.

The calculation method is almost identical to that used by the Invoice/Statement Late Fees and the bulk Statements Late Fees, except the *Minimum Late Fee Charge* is not available for when calculating Invoice Level Late Fees.

As with the Late Fees that are currently available on Statements, Invoice Level Late Fees do not record to the General Ledger. If the customer pays the late fee, then the User entering the payment will apply late fee amounts to the Late Fee account on the *Other* tab within the payment processing form.

Special Notes:

- Invoices emailed with PDFExplode will support Invoice Level Late Fees.
- Bridgestone Exported Invoices Invoice Level Late Fees <u>is not</u> supported; only in-house printing is supported on the following forms: Standard Invoice, Bridgestone Standard and CS25.
- Master Account Invoices will only support the calculation of Late Fees if the master account Billto is flagged to receive emailed invoices and the invoice form selected is the Master Account Standard or the Bridgestone Master Account Standard.



To be able to calculate late fees at the invoice level, you must first activate this option within SedonaSetup/Late Fee Rules. A new field was added to the Late Fee Rules setup form labeled *Add Late Fees on Invoices*. This option must be selected to use this new feature.

Sedona Office Setup (SedonaSecurity	1)		
File Find Find Next View Tools Help			
Sedona Setup			
	Area 🔺	Late Fee Setup	
Description Custom Fields Setup (Vendor)	Area 🔺		
Custom Fields Setup (Vendor) Custom Fields Table1 (Vendor)			
Custom Fields Table1 (Vendor) Custom Fields Table2 (Vendor)	AP AP		
Custom Fields Table2 (Vendor) Custom Fields Table3 (Vendor)	AP	🖇 Late Fee Setup	
GL Account Defaults	AP		
Setup Processing	AP	Minimum Number of Days Past Due 30	
Shipping Methods	AP		
Tax Agency	AP		
Terms	AP	Annual Interest Rate 18.00%	
Vendor Types			
Vendors	AP	Minimum Late Fee Charge 5.00	
Aging Buckets	AR		
Alternate Company Addresses	AR	Charge Late Fees on Late Charges	
Banks	AR	Charge Late Fees on Late Charges 🔲	
Check 21 Setup	AR		
Credit Reason	AR		
EFT Credit Card Types	AR	Add Late Fees on Invoices 🔽 🗍	
EFT Setup	AR		
GL Account Defaults	AR	Message of Late Fee	
Invoice Descriptions	AR		
Invoice Items	AR	·	
Item Types	AR	Income Category Code D-G & A	
Late Fee Rules	AR	Income Category Code D-G & A	
Setup Processing	AR		
Statement Rules	AR		
Tax Groups	AR		
Tax Tables	AR		
Terms	AR		
Cancellation Profiles	СМ		
Cancellation Tasks	СМ		
Chain Accounts	СМ		
Collection Statuses	СМ		
Custom Fields Setup(Customer)	СМ		
Custom Fields Setup(Site)	СМ		
Custom Fields Setup(System)	СМ		Apply
Custom Fields Table1 (Customer)	СМ		



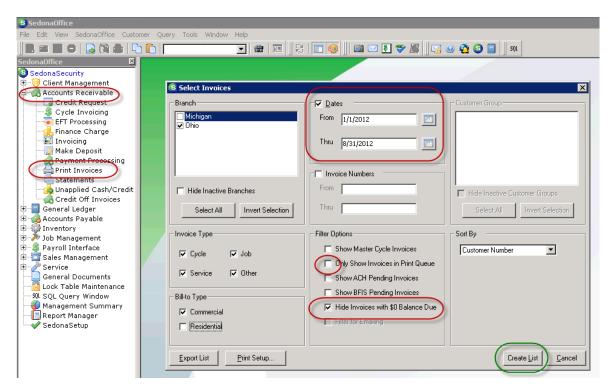
How to Generate Invoice Level Late Fees

The Invoice Level Late Fee calculation is performed during the printing of either a single invoice or bulk invoice printing from the Accounts Receivable menu.

Prior to calculating late fees on a bulk amount of invoices, you must first determine which invoices are eligible for late fees; i.e. the oldest invoice date through the newest invoice date.

In the example below we have selected invoice dates between 01/01/2012 and 08/31/2012. You must <u>un-check</u> the *Only Show Invoices in Print Queue* and <u>check</u> the *Hide Invoices with \$0 Balance Due*. This will filter out current invoices that have not yet been printed and any invoices that have been paid in full.

Once the options and dates have been selected, click the *Create List* button at the lower right of the form.





The Invoice List will be displayed. At the lower left select either the Standard Form or the Bridgestone Standard form from the *Print On* drop-down list.

Next, click on the *Preview* button located at the lower right of the Invoice List.

Т				Invoice Lis	t (2484 inve	pices)				Custon	ners	
Γ	Tag	Туре	Customer	Invoice #	Inv Date	Due	Amount	Balance	Branch	Name	Address	Zip Code
•	•	Cycle	10016	63268	7/16/2012	8/1/2012	\$49.00	\$49.00	OH	Pita Communication	40 Cold Spring Road	44105
	V	Cycle	10016	65721	7/18/2012	7/1/2012	\$15.00	\$15.00	OH	Pita Communication	40 Cold Spring Road	44105
	V	Cycle	10016	70908	7/25/2012	9/1/2012	\$79.00	\$79.00	OH	Pita Communication	40 Cold Spring Road	44105
	•	Cycle	10016	73405	7/25/2012	10/1/2012	\$64.00	\$64.00	OH	Pita Communication	40 Cold Spring Road	44105
	V	Cycle	10034	73412	7/25/2012	10/1/2012	\$75.00	\$75.00	OH	Legends Sports Bar	192 Pine Street	44110
	•	Cycle	10045	73415	7/25/2012	10/1/2012	\$285.00	\$285.00	OH	Farm Tek	1395 John Fitch Blvd.	44105
	V	Cycle	10050	73416	7/25/2012	10/1/2012	\$87.00	\$87.00	OH	Liberty Tattoo	853 Farmington Aven	44110
	•	Cycle	10081	73425	7/25/2012	10/1/2012	\$1,616.61	\$1,616.61	OH	Evergreen Medical.	2400 Tamarack Dr.	44105
	◄	Cycle	10085	73426	7/25/2012	10/1/2012	\$60.00	\$60.00		Watering Hole (Ba	8 Divinity Street	44110
	V	Cycle	10289	73439	7/25/2012	10/1/2012	\$182.52	\$182.52	OH	Trend 2000 Real E:	114 Mountain Road	44105
	V	Cycle	10292	63285	7/16/2012	8/1/2012	\$81.26	\$81.26	OH	Metals Recycling	89 Cielia Drive	48105
	V	Cycle	10292	73440	7/25/2012	10/1/2012	\$81.26	\$81.26	OH	Metals Recycling	89 Cielia Drive	48105
	V	Cycle	10294	70920	7/25/2012	9/1/2012	\$431.85	\$431.85	OH	Gilbane	306 Pearl Street	48105
	V	Cycle	10294	73442	7/25/2012	10/1/2012	\$725.85	\$725.85	OH	Gilbane	306 Pearl Street	48105
	V	Service	10294	46642	6/22/2012	6/22/2012	\$824.29	\$824.29	OH	Gilbane	306 Pearl Street	48105
	V	Cycle	10300	70921	7/25/2012	9/1/2012	\$259.30	\$259.30	OH	Anchor Subaru	1041 Eddie Dowling H	48105
	V	Cycle	10309	73444	7/25/2012	10/1/2012	\$85.65	\$85.65	OH	Bethel Christian Chu	750 Stevens Street	44110
	V	Cycle	10316	63288	16/2012	8/1/2012	\$368.00	\$368.00	OH	Mid Sun Specialty F	135 Redstone St.	44105
	V	Cycle	10320	73447	7/25/2012	10/1/2012	\$178.56	\$178.56	OH	Canton Technologie	1022 Elm Street	44105
	V	Cycle	10348	70925	7/25/2012	9/1/2012	\$125.00	\$125.00	OH	Cleveland Board Of	85 Reservoir Road	44105
	V	Cycle	10348	/ 73452	7/25/2012	10/1/2012	\$125.00	\$125.00	OH	Cleveland Board Of	85 Reservoir Road	44105
	V	Cycle	10364	/ 70926	7/25/2012	9/1/2012	\$27.20	\$27.20	OH	Mooring Restaurant	1028 E 9Th St	48105
	V	Cycle	10364 💙	73453	7/25/2012	10/1/2012	\$27.20	\$27.20		Mooring Restaurant		48105
7			140000	70455	7 105 1001 0	101110010	A100.10	A100.10	<u>ou</u>			44440
	 t On		List-					— – TaGo	ed Items	\frown		
_	. <u></u>		× 11 -		1 10	vert I	ag UnTag		nove <u>M</u> ark		1 1	
Sta	ndard For	m 🖊	— Т.	ag <u>A</u> ∥ U <u>n</u> T			ag <u>o</u> nnag acted Selecte		n List Printe		Print Export	<u>C</u> ance
Sta	ndard For	m] ———
	oice State		_									
	ndard w/											
	Igestone ! S Export	otandard										
	s Export smate For	m 1										



The Printing Preferences form will be displayed. Navigate to the new *Late Fees* tab.

The *Show Late Fees* checkbox should automatically be selected, however if it is not selected, check the box to the left of this option.

Select the *Recalculate Late Fees* checkbox. The Late Fee rules fields will auto-fill with the information that is maintained in SedonaSetup Late Fee Rules. You may change any of the rules as desired. Enter an *As of* date. This is the date through which the late fees will be calculated.

Note: The Minimum [Late Fee] Charge is not used when calculating invoice level late fees.

🙆 Print	ing Preferences X
Form:	Bridgestone Standard
Printer:	HP Officejet 7300 series (redirected 3)
<u>P</u> aper	Eormat Item Detail Statement Deta
Min Anr	ow Late Fees 30 inimum Days Past Due 30 <u>As</u> of 9/10/2012 imum Invoice Balance \$ 1.00 18.00 imum Charge \$
Do no	ot show this again OK Cancel

Once you press the *OK* button on the *Printing Preferences* form, the late fee calculation will begin. If you have a very large number of invoices in the printing batch, be patient, this may take a bit of time to process before the invoices appear on the screen in preview mode. In our testing, approximately 2,500 invoices took about 15 seconds to calculate the late fees.

The Printing Preferences form will continue to be displayed until all Late Fees have been calculated.

The next page shows examples of how the Invoice Level Late Fee will appear on the printed invoices.



SedonaS				Invo	ice	
44789 Jo Canton, M				Invoice Number	Date	-
734.414				73416	7/25/2012	
				Customer Number 10050	Terms Due On Receipt	
	attoo ington Avenue I, OH 441 10		Remit To:	SedonaSecurity 44789 Joy Road Canton, MI 48188		(
Amount Enclosed:		Net Due:	\$89.06	Letach And Beturn To	p Portion With Your Fayment	_ \
Custon	ner Name	Cus tomer Number	PO Number	Invoice Date	Terms	- 1
Libert	yTattoo	10050		7/25/2012	Due On Receipt	
Quantity	Description	enue Cleveland, OH		Rate	Amount	=
3.00	Monitoring			29.00	87.00	
		stem, 10/1/2012 - 12/31/2012		Late Fee:	2.06	
	Tax Payments/Crea	lits Applied		-	0.00	
				Invoice Balance Due:	\$89.06	[
_		Bridgestone	e Standa	1		1
		Bridgestone	e Standa	ard Form	\$89.06	7
SedonaSed	101	Bridgestone		ard Form	\$89.06 Voice	j
44789 Joy I	Road	Bridgestone	Custo	ard Form	\$89.06 Voice	ibertyTatta 1005
44789 Joy I Canton, MI	Road 48188	Bridgestone	Custo Custo In voio	ard Form	\$89.06 voice	1005 7341
44789 Joy I	Road 48188	Bridgestone	Custo Custo Invoio Invoio PON	ard Form Inv mer e Number umber	\$89.06 /oice	1005 7341 7 <i>1</i> 25 <i>1</i> 201
44789 Joy I Canton, MI	Road 48188	Bridgestone	Custo Custo Invoio Invoio PON	mer mer mer Number e Number	\$89.06 /oice	1005 7341 7 <i>1</i> 25 <i>1</i> 201
44789 Joy I Canton, MI	Road 48188	Bridgestone	Custo Custo Invoio PON PAYN	mer e Number e Number e Date umber IENTS APP LIED THRU	\$89.06 /oice	1005 7341 7 <i>1</i> 25 <i>1</i> 201
44789 Joy I Canton, MI 734.414.0 Quantity	Road 48188 0760 Description	CURRENT	Custo Custo Invoio PON PAYN	mer e Number e Number e Date umber IENTS APP LIED THRU	\$89.06 /oice	1005 7341 7 <i>1</i> 25 <i>1</i> 201
44789 Joy I Canton, MI 734.414.0	Road 48188 0760 Description rmington Avenue Monitoring	CURRENT	Custo Custo Invoio PON PAYN	mer e Number e Number e Date umber IENTS APP LIED THRU	\$89.06 Voice	100: 734 7/25/20 9/12/20
44789 Joy I Canton, MI 734.414.0 Quantity erty Tattoo, 853 Fa	Road 48188 0760 Description rmington Avenue Monitoring	C URRENT	Custo Custo Invoio PON PAYN	mer e Number e Number e Date umber IENTS APP LIED THRU	\$89.06	100: 7341 7/25/201 9/12/201 Amou
44789 Joy I Canton, MI 734.414.0 Quantity enty Tattoo, 853 Fa	Road 48188 0760 Description rmington Avenue Monitoring Instrusion Sys	CURRENT , Cleveland, OH tem ,10/1/2012 - 12/31/2012	Custo Custo Invoio PON PAYN	mer e Number e Number e Date umber IENTS APP LIED THRU	\$89.06	1003 734 7/25/20 9/12/20 Arnou 87.0

Standard Invoice Form



The Customer Explorer has also been modified to display Invoice Level Late Fees.

🖻 10050 Liberty Tattoo								
	Liberty Tattoo 853 Farmingto Cleveland, OH (440) 828-88	on Avenue 1. 44110		Balance Du Total Activi Total Activi Customer Salesperso Last Payme	e RMR : \$24 e RAR : \$34 Type: Co Since: 3/1 on: Oli	7.00 9.00 48.00 mmercial 14/2004 ver Blais 7.00 (07/23/12)		
E Systems	Bill Contacts	Combo at	pl	-	E.A.	r 14-11		
Contacts	Title	Contact	Phor	e	Ext	E-Mail		
	Open Invoices Invoice # 73416	\$87.00 Site Name Liberty Tattoo	Desc	ription ring	Date 7/25/2012	Amount \$87.00	Net Due \$87.00	Late Fee \$2.06
≫ Jobs ⊕-⊡ Notes	Open Credits	\$0.00						
Recurring	Credit #	Site Name	Cred	it Type	Date	Amount	Balance	1
Recurring History	Open Tickets							r
- 🛃 Recurring Master Items	Ticket #	Problem Code	Date		City, State	Status	1	
	Open Jobs							
Group Tickets	Job #	Туре	Stat	15	Units	Install	RMR	
Activity Ledger — Aging								
Collections	I							
Contacts								
- E Credit Memos	I							
	I							
🗄 🛅 Deferred Income (Unposted)								
Documents								
EFT History								
Inner Office Message								► F

Important Note: If your company has been calculating Late Fees on Statements or when printing Invoice/Statements, the amount that appears in the Late Fee field in the Financial Summary section of the customer explorer [upper right corner] will be any amount generated from those two sources. Late Fees generated at the Invoice level are only displayed in the open items area of the customer explorer and when drilling into the invoice detail.

South County Limb & Brace	South County	Limb & Brace		Balance Due:	\$23.0	04	
🤴 Customer Information	PO BOX 28			Last Statement Date	9/12	/2012	
👕 Payment Options	Cleveland, OH			Last Late Fee:	\$5.0		
🛅 Bill To	Cleveland, OF	1 48100		* 1ot Coll Call *		60 Days Pas	t Duo
🗄 💷 South County Limb & Brace							stibue
La Contacts				Total Active RMR	\$4.5		
Sites				Total Active RAR :	\$54.1		
🔄 Sites E- 🔁 (80762) South County Limb & Brace				Customer Type:	Com	mercial	
				Customer Since:	10/3	1/2001	
Systems				Salesperson:	Olive	r Blais	
- Contacts				Last Payment Rec'd:		2 (07/19/12)	
				Laber aymore the ar	\$510	- (0//10/10/	
	Bill Contacts						
	Title	Contact	Phone	Ext	E-Mail		
- El Invoices	TRIC	contact	FIIONC	LAC	L-I-IGH		
>> Jobs	Open Invoices	\$23.04					
표 🛅 Notes	Invoice #	Site Name	Description	Date	Amount	Net Due	Late Fee
	45522	South County Limb & Brace	Recurring	6/1/2012	\$4.51	\$4.51	\$0.23
- 🔂 Recurring History	56642	South County Limb & Brace	Recurring	6/29/2012	\$4.51	\$4.51	\$0.16
Recurring Master Items	64572	South County Limb & Brace	Recurring	7/16/2012	\$4.51	\$4.51	\$0.09
	72240	South County Limb & Brace	Recurring	7/25/2012	\$4.51	\$0.49	\$0.01
	75928	South County Limb & Brace	Recurring	7/25/2012	\$4.51	\$4.51	\$0.11
aloup lickets	92093	South County Limb & Brace	Recurring	9/6/2012	\$4.51	\$4.51	\$0.00
Activity Ledger							\smile
Activity Ledger							
Activity Ledger Aging Collections	Open Credits Credit #	\$0.00 Site Name	Credit Type	Date	Amount	Balance	



The Invoice Viewing form was modified to display the Late Fees for an Invoice. Once a Late Fee is assessed on an invoice, it is not removed, even if the customer pays the late fee. This amount remains for viewing and reference purposes.

S **** Accounting Period Close	ed - Accounting Data Locked **	o#:			
C <u>u</u> stomer ID	C <u>a</u> tegory	A/R Acc <u>o</u> unt		Ta <u>x</u> Group	
10050	Monitoring	110110		N/A	
Invoice # 73416 Liberty Tattoo 853 Farmington Cleveland, OH 4 Site Address: Liberty Tattoo 853 Farmington Cleveland, OH 4	4110 Avenue	12/31/2012	Invoice Date 7/25/2012 Branch OH Warehouse Invoice Type		Aging Date 10/1/2012 2.O. Number erm Due On Receipt
Items \$87.00		Item List	Cycle Bill Salesperson		Show Custom Fields
Item	Site	Months	Rate	Amount	Memo
MON	Monitoring	3	29.00	87.00	
Description Recurring Contact Memo				Sub Total Tax Total Balance Due Late Fee	87.00 0.00 87.00 87.00 2.06
Complete Add to Print Queue Last Printe	d: 9/11/2012		Invoice List	EFT	Save Close



Credit Requests – Sales Tax Correction Option

A programming change has been made to Credit Requests when selecting the Sales Tax Correction option. If the original invoice being credited off included sales tax, and now the site of that invoice has been marked as tax exempt, the original invoice's tax will be correctly credited off and the new invoice generated will not include tax.

Conversely, if the original invoice did not contain sales tax because the site was marked as exempt, and it was later discovered that the invoice should have been taxed, by first removing the tax exempt number from the site, when the credit is generated it will not contain tax, however the new invoice generated will contain tax.

This change was made so that Users make certain to keep the site's tax exempt status up to date with the latest information for future invoicing.

Cycle Invoice Printing

A change has been made regarding the printing of a PO number on invoices. If there is not a PO number at the Invoice Header level, but the first Invoice Line item has a PO number, the PO number for the line item will be used at the Invoice Header level as well.

This change affects the newer invoice forms:

- Standard Form,
- Invoice/Statement,
- Standard with payments,
- Bridgestone Standard
- Custom forms derived from Bridgestone Standard

Invoice Printing – CS03

A change was made to this custom form at the customer's request to use the same formatting rules employed when printing the BillTo name of the customer for residential type customers in regards to printing the Site Name in the body of the invoice. If the Site is a residential type and the name contains a comma, the program will flip anything after the comma and move it to the beginning. For example if the site name is entered as Smith, Mary, then the print formatting will print this name as Mary Smith.



Payment Processing - Lockbox

A new custom Lockbox import format, Dynamark, has been added to the list when clicking on the drop down arrow in the Import File from Bank field within the Import Lockbox File form. This is a custom format designed specifically for SedonaOffice customer Dynamark.

S Import LockBox File			
Import File from Bank Vachovia Bank Wells Fargo Regions Financial Bank of America Acadian Cynamark Other	2	Batch Date Post Date Amount Invoice	9/7/2012 at
			<u>V</u> alidate Customers
			Post Close

Payment Processing – Invoice Level Late Fees

For companies who have opted to calculate customer Late Fees at the Invoice Level, when entering customer payments, the amount of Late Fees displayed will be the total amount of Late Fees for all unpaid invoices for the customer.

S Payment P	Processing						
Batch Tape #	Amount: 60.92	Amount Entered:60.92	Ba	tch Balance: 0.0	0 1	Entry # 2 of 2	_
Branch	ОН			Balance to Ap	ply 89.06		
Customer	10050	● ⇒		Amount	89.06	_	
Invoice #				Payment Method	Check	-	
Address	Liberty Tattoo 853 Farmington Avenue			Chec <u>k</u> Number	1651		
	Cleveland, OH 44110			Posting Date	9/11/20	12 🗾	
Memo				Ch <u>e</u> ck Date			
In <u>v</u> oices O	ther	Invoice Late Fees:	\$2.06	Othe	r Credits	0.00	
		1	Invoice Li				
Site Name		1	Invoice #	Date	Amount	Net Due	Payment
Liberty Tatto	00		73416	7/25/2012	87.00	87.00	
							v
						Total Due: \$87.	00 <u>Auto</u> Clear
View Check	s Import Lockbox	Scan Batch		¢ 🗘			Save Close



Statements - Messages

With the release of SedonaOffice version 5.6.128, a new option was introduced which allows your company to customize the accounts receivable aging buckets. We have changed the label to the left of each message line to reflect the aging bucket labels.

Note: There are three message levels available however there are four aging buckets; Current, Bucket 1, Bucket 2, Bucket 3 and Bucket 4. The 3 messages will be used for aging buckets 2, 3 and 4.

Statements	
Select Customers Statement List	
Last Statement Date	
Customers who have not received	a statement as of: 9/13/2012
Create Statements For	Branch
C All Customers	
C All Non Zero Customers	о́н
A <u>R</u> Balance Minimum <u>B</u> alance 1	
Minimum Days Past Due 31	
- · ,··	Hide Inactive Branches
Separate Statement By Billing Addres	s Filter for Emailing
Print Options	
Date of Statement 9/12/2012 Statement Due Date 9/22/2012	Image: Show Open Credits Image: Finite Transmission Image: Finite Transmission
Sort By	
Customer N 31 - 60 Days	Imber Imber Indy reminder that your account is past due.
61 - 90 Days Your acco	s Statements
Over 90 Days X Your acco	
Recalculate and Show Late Fees	Select Customers Statement List Customer # Name Postal Current 1-30 days 31-60 d 61-90 d 91-120 over 120
Minimum Days Past Due 31	10024 Hoffman Auto Group 48188 345.66 588.48 345.66 2,534.52 0.00 3,123.00
As of 9/12/20:	12930 Bannister Nursing 48105 149.10 74.55 0.00 0.00 497.75 14666 Be 40995 Be 14.95 0.00 128.29 128.29 14995 Dual 14.95 0.00 0.00 128.29
	41629 O Form: Standard Form (501) 5.00 0.00 44252 1.50 0.00
	44443 SC Heinter: HP LaserJet 5 on INSPIRON2500RE (redirected 5)
	45609 El Paper Pornat 5.75 0.00
	47364 Al Statement Date: 9 Label Include:
	Chalemank Due Dalay
	r briket 1: Current Current Invoice Only
	Hide Customer Number Net Due =< 31 Days
	✓ Show Company Name ii Bucket 2: 31 - 60 Days ✓ Show Open Credits
	Show Late Fees Bucket 3: 61 - 90 Days Net Due = < 91 Days
	Summary Setup Bucket 4: Over 90 Days
	Message:
	OK Cancel Apply
	▼
	Refresh List Print List Greate Statements BETS Export Preview Statements
	Gose

Client Management

Master Account Cycle Billing

Programming changes have been made which to increase the processing speed when generating a cycle invoice batch for master accounts. A new progress bar will display after the cycle has finished showing the progress of calculating sales tax and any deferred income.

Customer Query Builder

A new Group and related fields have been added to the Customer Query Builder. This new Group is labeled *Cycle* and contains fields for designing queries pertaining to cycle invoice batches.

Customer Query Builder								_ 🗆 X
🕂 Aging	Fields to Display	Field	Relation	Criteria	And/Or	Grout	Order By	A/D
🗄 Bill_Contact	Customer_Number		reactorr		r mar or			1
🗄 Site_Contact								
🗄 - System								
🕂 Recurring								
🗄 Equipment 👘								
🕀 Invoice								
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⊕ Service_Part	11	Distinct rows	Ŷ	Criteria <u>R</u> ov	/s: 300	_	Î	
⊕ Service_Other				-	1000			
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Cycle_Number								
Cycle_Item_Code								
Cycle_Item_Desc								
Cycle_Bill_Cycle								
Cycle_Thru_Date								
Cycle_Billed_Anount								
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- Cycle_Monthly_Amount								
- Cycle_For_Month								
Cycle_Memo								
RMR as of:	o Rows Returned							
9/7/2012		SQL	⊆lear	Open	<u>S</u> ave	Ð	kport <u>P</u> review	Close

Note: Queries using these new fields will only provide results for <u>posted</u> cycle batches.

Customer Lookup

A new option has been added to the Customer Lookup form, *Open Customer System, Open Customer Job, Open Customer Invoice or Open Customer Credit[memo]*. When selecting to search by System Account, the checkbox labeled *Open Customer System* will be displayed. If this box is checked, the System record will be opened instead of opening the customer explorer where that system account exists. This option currently works when searching by System Account, Job Number, Customer Invoice Number or Customer Credit Memo Number.

Note: These new search options are controlled by User Group Security; below are the security rules.

Customer Lookup							
🛗 Search Criteria							
C Cystomer Number	System Account	All MI					
O Name	O Job Number	AI DH					
C Address	O Service Ticket						
C Telephone	O Invoice #						
O Bill Contact	O Credit #		Hide Inactive Branches				
🔿 Siţe Contact	C Check Number	nter Search Te <u>x</u> t					
🔽 System Level Searc		5971					
Number Name	Customer Type	Branch	Bill Address 1	Bill Address 2	Bill Addre	Site Name	
12007 Frank, Jessic		MI	72 Grist Mill Rd.	Dirition of L		Jessica Frank	
•							Þ
Show Cancelled 1 M	latching Customer				Select	New	⊆lose

System Account Search – If the User Group has not been granted the permission to edit an existing system, the System record will be displayed in edit mode, but the User will not be allowed to save any changes; the typical User Group Security warning message is displayed to the User.

Invoice Number Search – If the User Group has not been granted the permission to edit existing transactions [for AR], then the Invoice will be displayed but will not be editable. If this permission is granted to the User Group, the Invoice will open in edit mode [if the invoice is still considered editable by regular application rules].

Credit [Memo] Number Search - If the User Group has not been granted the permission to edit existing transactions [for AR], then the Credit will be displayed but not be editable. If this permission is granted to the User Group, the Credit will open in edit mode [if the invoice is still considered editable by regular application rules].

Job Management

Job Timesheet Batch Custom Import

A new custom import feature was added to the Job Timesheet entry screen with the release of SedonaOffice version 5.6.140. At the request of the designing SedonaOffice customer, the *Job Task* field will no longer be a validated field; i.e.: you may populate the Job Task field with any information up to 25 characters in length.

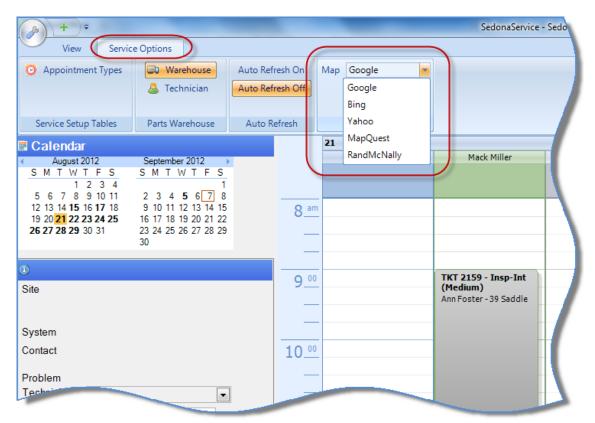
Note: This is a custom feature for one specific SedonaOffice customer and is not supported under our normal support agreement. A new document has been added to the list of reference documents on our website which explains the setup and designed functionality. Any questions directed to our support department related to this feature, is billable time to your company.



SedonaService

Preferred Mapping

An enhancement was made to the default web mapping source. In a recent release, the default had been set to use Bing exclusively. Users now have a choice to set one of the following five options as their default mapping source: Google, Bing, Yahoo, MapQuest or RandMcNally. The setup choices are found on the Service Options tab of the SedonaService menu.





SageQuest Setup

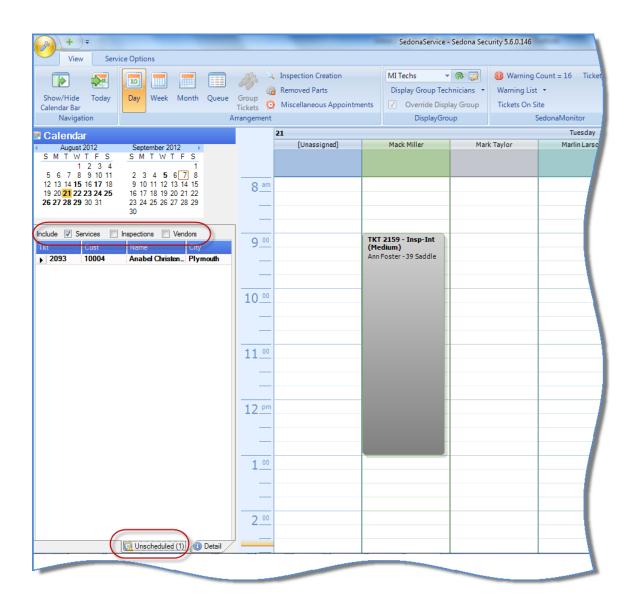
A change was made to secure the SageQuest setup options. Now, to be able to access the SageQuest setup tab, a User must login as the Administrator user. This change was made to prevent unauthorized changes to setup.





Unscheduled List

A change was made to the refresh frequency of the Ticket Unscheduled List. The list will automatically refresh every minute or if a User checks or un-checks one of the three checkboxes at the top of the Unscheduled List.





Numeric Field Calculator

A new feature has been added to Service and Inspection Tickets which allows a User to perform simple math calculations within a numeric field. The calculator will perform addition, subtraction, multiplication and division operations.

For Example, you have agreed to offer the customer a 20% discount on a part. Within the Unit Price field of the part line, you would type in 21.00*.80 to have the application calculate the discounted price.

	1			Ticket #	2177			x
Servic Ticke		Appointments and Labor	Documents (0) Equipment and Parts Go To		her Purchase ms Orders (0)	 Service History Ticket Log Ticket Group 	COGS Account: 520	001
Custo Site	Buchana Allison B	dle Brook Road	Created By ca	9/2012 3:18:03 PM rolyn ien	Cor Pho Not		Ext	T
		Customer E	quipment Detail			Installed	Remo	val
Part		Description	Qty Location	Local Zone	Date	Type Desc	Date	Remove
	[1	Service Ticket Parts			(
Stock	Warehouse Main-MI	Part 1270	Description ULTRATECH 12V	Location	2ty Ur 1 21.00	hit Price Total Price		Serial-Lot
<u>*</u> I		1210					s i.s. standaru	
							🗿 New	Save





Numeric Field Calculator (continued)

In addition to the Unit Price field on the Parts form [see previous page], the calculator will work in the following areas:

Service Ticket Custom Fields – Two money formatted fields

	≩ ∓ icket		Tick	et #2177		x
A	Additional Info	S Documents E	quipment Journal Notes and Parts (1) Go To	Other Purchase Servi Items Orders (0)	ce Ticket Ticket	Notifications
Customer Site	10756 Buchanan, Allison Allison Buchanan 174 Saddle Brook Road Novi MI 48375		7/19/2012 3:18:03 F By carolyn Open	M Contact Phone Notify		Ext
Cause User Ta User Ta	able 2				× × ×	
Text — UserTe UserTe UserTe UserTe UserTe	xxt 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2					
Checkt Check E Check E Check E Check E Check E	Зох 1 Г Зох 2 Г Зох 3 Г Зох 4 Г		Money Money Label Money Label Dates	10.00		Save



Numeric Field Calculator (continued)

Appointments and Labor – The Hours and Rate fields [if the Manual Labor checkbox is selected].

	cket			Tic	ket #2177					×
ß	Additional Ap	pointments and Labor	Documents Equipm (0) and Pa Go		Notes Other (1) Items	Purchase Orders (0)	Service Ticke History Log		Notifications	
Customer Site	10756 Buchanan, A Allison Bucha 174 Saddle B Novi MI 4837	anan Brook Road	Created By	7/19/2012 3:1 carolyn Resolved	8:03 PM	Conta Phone Notify	•		Ext	
r Labor —— I Manua Regular Overtime Holiday	al abor Hours 1.5 0.0 0.0	Rate [60.00 [90.00 [120.00		Total Labor Tax Total Amour	Amounts	90.00 5.85 \$95.85	I Servic	e Fee	60.00	ave
Name Collins Elec Madison Mor	etric Company rison	Appointment 7/19/2012 8:30 AM 8/24/2012 9:00 AM	Dispatched 7/19/2012 3:5 8/24/2012 8:45		ed 3/2012 3:52 PM /2012 9:00 AM		d D 12 3:52 PM 12 10:45 AM	Est Len 60 60	Act Len Billable	



Numeric Field Calculator (continued)

Service Ticket – Estimated Length field.

Ticket				Ticket	#2177							>
Service Ticket	al Appointments Billing	Documents Equipr (0) and F				Purchase Orders (0)	Service History	Ticket Log	Ticket Group	Notification	5	
Customer 1075	6 anan. Allison	Created	7/19/2012 3:	18:03 PM		Contac	t			-		1
Site Alliso 174 S	n Buchanan Baddle Brook Road MI 48375	Created By Status	carolyn Open			Phone Notify				Ext		(
Site and System System	Detail			Proble	et Detail — —	Add Eq	uinmont				_	
System Type	Intrusion		<u></u>		iary Proble		aipment					
Panel Type	UNKNOWN				-	··· /						
	8771			Route							<u> </u>	
Next Inspection				Exper	ise	3					•	
Site Phone	(734) 628-8208			Priority		Medium					-	
Map Code	9017			Estimat	ed Length	60)					
Map Code				Comme	nts	add new	mag lock	system -	all doors at	residence.	<u> </u>	
Cross Street	8771											
	8771 One Year P & L											ι.
Cross Street							_				- -	l



Numeric Field Calculator (continued)

Other Items – Calculations may be performed in either the Unit Price or Total Price fields.

₩ Ticket		Ticket #2177	x
Service Additional Appointments Billin	g Documents Equipment Jour (0) Go To		cket Ticket Log Group Notifications
Customer 10756 Buchanan, Allison Site Allison Buchanan 174 Saddle Brook Road Novi MI 48375	Created 7/19/2012 Created By carolyn Status Open	3:18:03 PM Contact Phone Notify	Ext
Item Code	Description	Quantity Unit Price	Total Price Tax
SVC Part	Service Part	1 0.00	125*.65 0.00
			$\mathbf{\lambda}$
Item Code	Description	Quantity Unit Price	Total Price Tax
M SVC Part	Service Part	1 81.25	81.25 5.28



Numeric Field Calculator (continued)

Purchase Order – Cost or Amount fields.

🧟 Purchase Orde	r 1120						
Vendor	C.	ategory					Print Now
ADI	🔽 🖃 🗍	-LCom	•				Direct Expense
Purchase	Order			P0 #	1120	Branch	MI
Vendor	ADI 231 West 42nd St			Tracking #		Ordered	08/28/2012 💌
Address	New York NY 10024 (800) 555-4321			Ship	08/28/2012	Method	•
				Parts Due	08/28/2012	 Ticket	2167
🏫 Ship To	417 Forest Plymouth MI 48170			Warehouse	Main-MI		Created By Administrator 9/7/2012
					Acknowledged		Last Updated Administrator 9/7/2012
💮 Parts \$25.	50 💊 Expenses \$0.0	0 🔛 Documents]				
No Special Or	der Parts Allowed			($\neg \bigcirc$		Select From All Parts
Part	Description	Vendor Part	Pkg Quantity	Quantity	Cost Amount	Received	Standard BO
1270	ULTRATECH 1_	IM1270		1 2	12.7500 25.50		8.75
							🙀 New
Memo						Tota	al \$25.50
						Rec	eived \$0.00
						Apply	🔚 Save 💥 Close
Closed						- AAA	



Report Manager

Salesperson Profitability Report*

A new custom report has been added to the Sales Management report group. This report uses some information from the WeSuite database. There are three sections to the report. First is a summary of all closed jobs. Second is a listing of all closed jobs within a desired date range. Third is a listing of all open jobs. All three sections only show jobs sold by the selected salesperson.

Note: This report is only available for SedonaOffice customer who are using the WeSuite sales management product. The client workstation does not need to be installed with the WeSuite application to generate the report.



Application Corrections

SedonaService

Appointment Editing

A problem was reported that allowed a User to edit ticket information by clicking on an appointment within the Schedule Board, highlighting and overtyping. This problem has been corrected.

Go-Back Appointments

Corrected a reported problem that caused the background color of Go-Back Appointments to change from Orange to Red after a new appointment was scheduled. Now the Go-Back Appointment will remain Orange until the other follow-up appointment is departed or resolved.

Miscellaneous Appointments

A problem was reported in displaying multiple consecutive day miscellaneous appointments. Previously the appointment would appear correctly on the main Sedona Schedule Board for the multiple days, but would only display the first day in the series when viewing the mini-schedule board from within a ticket. This issue has been corrected.

Appointment Dispatching

Various reported problems with the Dispatch form have been addressed.

- Corrected the tab sequence so that the cursor moves in the correct field order on the form.
- When dispatching an appointment, the date fields will automatically fill in with the date of the appointment when tabbing through any dispatch date field.
- The technician name field will now lock down once a dispatch time has been entered.

Deleting an Appointment

A reported problem of deleting a Technician Appointment from a Ticket and sometimes from the Schedule Board, would cause SedonaService to crash. This issue has been corrected.



Ticket Log

Prior to 5.6.128, viewing a ticket without making any changes would write an entry into the Ticket Log with the description of *User Viewed Ticket*. Logging of this action was removed from the software but has been returned due to many requests from SedonaOffice customers.

- 😫 (م				Ticket #2291			
Service Additional Ticket 31705-	Appointments and Labor	Silling Document	and Parts Go To	(0) Items	Purchase Orders (0)	Service History	Notifications
Site Plymou (Fire) 943 An	uth Plantation-Vis uth Plantation-Vis n Arbor Road uth MI 48170	itor/Pavillion (itor/Pavillion Ci	eated 8/27/2012 9: eated By carolyn atus Scheduled	57:08 AM	Conta Phone Notify	a [Ext
Site Plymou (Fire) 943 An	uth Plantation-Vis n Arbor Road	itor/Pavillion (itor/Pavillion Ci	eated By carolyn	57:08 AM	Phone	a [Ext
Plymou Site Plymou (Fire) 943 An Plymou	uth Plantation-Vis n Arbor Road uth MI 48170	itor/Pavillion (itor/Pavillion Ci Si	eated By carolyn atus Scheduled		Phone	3	Ext
Plymou Site Plymou (Fire) 943 An Plymou /11/2012 206 PM	uth Plantation-Vis n Arbor Road uth MI 48170 User Code	itor/Pavillion (itor/Pavillion Ci Si	eated By carolyn atus Scheduled		Phone	3	Ext
Plymou Site Plymou (Fire) 943 An Plymou	uth Plantation-Vis n Arbor Road uth MI 48170 User Code carolyn	itor/Pavillion (itor/Pavillion Ci Si Type OTHER	eated By carolyn atus Scheduled Description)	Phone	3	Ext

Display Group Editing

Changes have been made to not allow the same Technician to be listed in a Display Group more than once. A SedonaOffice customer had reported that two users were editing a display group at the same time and adding the same technician to the same display group. The software saved both Users changes. This has been corrected.



Part Prices

The Part Search form has modified to display the correct unit part price depending on which price level is assigned to the Ticket Service Level; Price 1 or Price 2.

Service Additional Appointments Billing Documents Equipment Journal Notes Other Purchase Ticket Log COGS Account: 52001 Service Additional Appointments Billing Documents Equipment Journal Notes Other Purchase Ticket Log COGS Account: 52001 Notes Offers Purchase Within the service (i) Ticket Group Notifications Customer Additional Appoint/Pavillion (Fire) Created By carolyn Phone Ext Ext Site Phymouth Plantation-Visitor/Pavillion (Fire) Created By carolyn Phone Ext Ext Ext Site Scheduled Notify Desc Date Removal Part Description LocalZone Date Type Desc Date Removal Stock Varehouse Fart Search Exact Removal Exact Regrining Removal Part Search Pote Secription Location Up Unit Price Total Price Tax Costing Stock Warehouse Part		<mark>∂</mark> ∓ Ficket						Ticket #2	2291					×		
Customer Pymouth Plantation-Visitor/Pavillion (Cleated By carolyn Phone Ext Site Pymouth Plantation-Visitor/Pavillion Cleated By carolyn Phone Ext Site Status Scheduled Notify Status Scheduled Notify Customer Equipment Detail Installed Removel Customer Equipment Detail Local Zone Date Type Stock Warehouse Part Oescription Date Stock Warehouse Part Oescription Costion Qui Unit Price Total Price Stock Warehouse Part Oescription Costion Qui Unit Price Total Price Tax Contains Installed Removel Removel Removel Removel Stock Warehouse Part Oescription Costing Service Ticket Parts Stock Warehouse Part Oescription Costing Exact Product Line Part Description Exact Removel Part Description Costing Standad Manual cuture Part Description Removel Part Description Contains Standad </th <th>Ju Service</th> <th>Additional</th> <th>Appointments</th> <th>\$ Billing</th> <th></th> <th>and P</th> <th>arts</th> <th></th> <th></th> <th>📝 Ticket I</th> <th>Log</th> <th>COGS Accou</th> <th>int: 520001</th> <th></th> <th></th> <th></th>	Ju Service	Additional	Appointments	\$ Billing		and P	arts			📝 Ticket I	Log	COGS Accou	int: 520001			
Site Plymouth Plantation-Visiton/Pavillion (Grie) Ceated By carolyn Phone Ext Site Site Scheduled Notig Grie Status Scheduled Notig Customet Equipment Detail Instatled Removal Part Description Obj Location Local Zone Date Type Stock Warehouse Part Service Ticket Parts Date Type Stock Warehouse Part Description Obj Location Local Zone Date Stock Warehouse Part Description Exact Remove Varehouse Part Description Costing Exact Part Search Exact Remove Remove Varehouse Parts Remove Remove Varehouse Farming Remove Remove Varehouse Remove Remove Remove Remove Remove Remove Remove <tr< th=""><th>Customer</th><th></th><th></th><th></th><th></th><th>Created</th><th>8/27/2012 9</th><th>57:08 AM</th><th>C</th><th>ontact</th><th></th><th></th><th>_</th><th></th><th></th><th></th></tr<>	Customer					Created	8/27/2012 9	57:08 AM	C	ontact			_			
(Fire) 943 Ann Arbor Road Status Scheduled Notiv Customer Equipment Detail Installed Removal Part Description Qy Local/Zone Date Type Stock Warehouse Part Description Local/Zone Date Type Stock Warehouse Part Description Location Qy Unit Price Total Price Tax Costing SetalLot Stock Warehouse Part Description Location Qy Unit Price Tax Costing SetalLot Warehouse Part Description Location Qy Unit Price Tax Costing SetalLot Warehouse Mition Price Exact Beginning Costaria Exact Beginning Exact Beginning Exact Beginning Exact Beginning Exact Stadaded Exact Beginning Exact Exact Beginning Exact Beginning Exact Beginning Exact Exact Beginning Exact Beginning Exact<	Cite					Constant Doc			D							
Part Description Dty Location Local Zone Date Type Desc Date Remove	Jile	(Fire) 943 Ann	Arbor Road	поплам								EX				
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Stock Warehouse Part Description Location Qty Unit Price Total Price Tax Costing SerialLot ★ ✓ M100 ✓ Part Search ✓ Exact ✓ Exact ✓ Ø																
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Fire Equip/S_ 5803W3 ADEMCD WL ADEMCD WL Honeywell 5803W3 51.7500 116.4400 Standard Transmitters 5816 ADEMCD D_ ADEMCD D_ Honeywell 5816 28.4600 7.1500 Standard Glass Break. 5853 ADEMCD W_ ADEMCD W_ Honeywell 5815 65.000 146.2500 Standard Touch Padr/ 6160 ALPHA ENG ALPHA ENG Honeywell 6160 100.8700 300.0000 Standard Contacts 63 # 69.00R. # 69.00R. Ademco 63 10.6600 64.6500 Standard Power Suppli. ALTSMP3 POWER SUL POWER SUL 10.0016 Attrastic 6160 100.8700 300.000 Standard Transformeric AMS/F1640 16V 40/v4 T. 16V 40/v4 T. Amesco ASXF1640 61.000 Standard Transformeric AMS/F1640 16V 40/v4 T. 16V 40/v4 T. Amesco ASXF1640 47500 16.6300 Standard			Part				Art Search Product Line Manufacturer Warehouse Include Inactiv Product Line	100 re Part	Description	Detai	Parts Manu/actu	C Exact C Beginning C Contains	Cost	Price		•
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Power Suppli ALTSMP3 POWER SU. POWER SU. Altronix ALT-SMP3 24.4400 61.1000 Standard Transformers AMSXF1640 15V 40VA T. 15V 40VA T. 15V 40VA T. Anneco ASXF1640 4.7500 16.5000 Standard Motion Detec. 805051501 DS150 DS150 DS150161 62100 142.2000 142.2000 Standard DSC Securita. DSCRFK5501 DSC RFK555. DSC RFK555. DSC RFK5501 63.0000 135.7000 Standard			Part				Art Search Product Line Annulacturer Varehouse Include Inactiv Product Line Misc Equip. Motion Detec. Fire Equip/S. Transmitters Glass Break	100 re 2638 5800PIRRES 5808W3 5816 5816 5863	Description 269R SWIT_ 5800FIRRE ADEMCO U ADEMCO U ADEMCO W_		Parts Manufactu Ademco Honeywell Honeywell Honeywell	 C Exact Beginning Contains Contains Escoperation Secoperation Secoperation	Cost 13.5700 62.1000 51.7500 28.4600 65.0000	Price 33.9300 138.7300 116.4400 71.1500	Standard Standard Standard Standard Standard	ی ا
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			Pat				Art Search Product Line Annufacturer Varehouse Include Inactiv Product Line Motion Detec. Fre Equip/S. Transmitters Glass Break. Touch Pads/. Contacts Power Suppli. Transformers	00 Part 2658 56004PIRES 5603W3 5816 5653 56160 69 ALTSMP3 ALTSMP3 ALTSMP3	Description 2659 SWIT_ 55900FRRE_ ADEMCO UL ADEMCO UL ALPHA ENG. # 65 DOOR. POWER SU. 15V 40VA T.	Detal 2659 SWIT_ SS00PIRE ADEMCO D_ ADEMCO D_ ADEMCO M_ ALPHA ENG. # 69 DOOR. POWER SU. 154 40/A T_	Parts Manufactu Ademco Honeywell Honeywell Ademco Altronix Amseco	C Exact Beginning Contains Contains Vendor Part 2509 2509 S808 3 5815 5853 516 59 4LTSMP3 ASVF1640	Cost 13.5700 51.7500 55.0500 28.4600 65.0000 10.6500 24.4400 24.4400	Price 33.3300 139.7300 71.1500 146.2500 26.6500 61.1000 26.6300	Standard Standard Standard Standard Standard Standard Standard Standard Standard Standard	•
USE SECURE DOLW 4949 WINELESS USE USEW34349 24.1100 BU.2000 Standard			Pat				Art Search Product Line Anulacturer Varehouse Include Inactiv Product Line Misc Equips Motion Detec Fire Equip/S Transmittes Glass Break Touch Padz/ Contacts Power Suppli Transformers Motion Detec	100 Parti 2658 5800PIRRES 5808W3 5816 5953 6160 69 ALTSMP3 AMSS/F150 BOSD5150	Description 2698 SWIT_ 5800FIRRE_ ADEMCD VI. ADEMCD VI. ADEMCD VI. ADEMCD VI. POWER SU. 16V 40VA T. 05150 EXIT_	Detail 2698 SWIT. 5800PIRRE. ADEMCO W. ADEMCO W. ADEMCO W. ADEMCO W. 169 000R. 16V 40VA T. D5150 EAT.	Parts Manufactu Ademco Honeywell Honeywell Honeywell Ademco Altronix Admeco Boach	C Exact C Beginning Contains Contains Contains Second	Cost 13.5700 62.1000 55.7500 28.4600 65.0000 10.6600 24.4400 4.7500 63.2100	Price 33,9300 138,7300 116,4400 71,1500 146,2500 300,0000 26,6500 61,1000 16,6300 116,6300	Standard Standard Standard Standard Standard Standard Standard Standard Standard Standard Standard	•
✓ Pre-load Parts			Pat				Art Search Product Line Annufacturer Warehouse M Include Inactiv Product Line Misc E quip. Transmittes Glass Break. Touch Pads/. Contacts Power Suppli. Transformers Motion Detec DSC Securit.	Part 2698 5800PIRRES 5808/93 5816 5853 69 ALTSMP3 AMS/F1640 BOSDS1501 DSCRFK551	Description 2698 SWIT_ 5800PIRBE ADEMCO WI ADEMCO WI ADEMCO WI ADEMCO WI ADEMCO WI ADEMCO WI ADEMCO WI ADEMCO WI STOP EXIT_ DS150 EXIT_ DS170 EXIT_ DS170 EXIT_	Detail 2698 SWI1_ 5800PIREL ADEMCO M. ADEMCO M. ADEMCO M. ADEMCO M. ADEMCO M. ADEMCO M. ADEMCO M. Stoppics Stoppics 16V 40VA T. DS159 EAT. DS159 EAT.	Parts Menulactu Ademco Honeywell Honeywell Honeywell Ademco Altronix Anseco Bosch DSC	 C Exact Beginning C Contains C Contains C Contains Second Part 269R 58004/3 5816 5853 5160 59 ALT-SMP3 ASS/F1640 BOS-DS150 DSCRR/\$5150 DSCRR/\$5511 	Cost 13.5700 62.1000 51.7500 28.4600 65.0000 10.8700 10.6600 24.4400 63.2100 60.3100	33.9300 139.7300 116.4400 71.1500 146.2500 300.0000 26.6500 61.1000 16.6300 142.2300 142.2300	Standard Standard Standard Standard Standard Standard Standard Standard Standard Standard Standard Standard	•



3rd Party Invoice Viewing

For service invoices that were billed to a third party, clicking on the *View Invoice* button from the ticket Billing form would display an error message. Now when clicking on the View Invoice button, a message informing the User they may only access the invoice from the customer explorer of the third party customer.



Inspection Tickets – Estimated Minutes

Fixed a reported problem where Inspection tickets were displaying [on the Service Ticket form] the estimated length of time that was associated with the ticket's problem code. Now, the estimated length of time will be pulled from the inspection setup. If no estimated time was entered on the inspection setup, then the estimated time will default to that associated with the ticket problem code default *est time* value.

ء 😫	Ticket #2130	
Ticket		
Service Ticket	Appointments Billing Documents Equipment (0) Service Service Ticket Ticket Corporation (0) Service Ser	
Customer 3170		
	outh Plantation-Carriage (Fire & Created By Administrator Phone Ext	1
Burg)		I
	N Lilley Status Scheduled Notify	l
		ł
Site and System	Detail //2 Ticket Detail	
System Account		-
- System Type	Fire Secondary Problem	_
Panel Type		_
		•
Next Inspection	6/1/2012 12:00:00 AM 5	•
Site Phone	(734) 746-1622 Priority Medium	•
Map Code	30356 Estimated Length 240	
Cross Street	32940 Bermania	_
Warranty	Full Warranty	1
Warranty End	Labor:12/31/2012 Parts:12/31/2012 Other:12/31/2012	1
Memo	Technician Mike.Walker	
Comments	PO #	L
Notes		1
	Category 5-Insp Con	-



Equipment Removal

A reported problem on the Equipment and Parts form has been corrected. If a part was removed without replacing with a new part, the system equipment list was not removing the part marked for removal. This issue has been corrected; when the ticket is closed, parts marked for removal will be removed from the system equipment list.

C Tick	ket					Tic	:ket #231	15						
ا طح		CC Appointments and Labor	\$ Billing	Documents (0)	Equipment and Parts Go To				Purchase Orders (0)	J Tick		© COGS	covered by c Account: 52	
Site	26320 Stephens, Carolyn St 100 Grac Canton M	ephens e St		Cre	eated By ca	/6/201210: arolyn Iosed	06:49 AM		Pł	intact ione http://			Ext	
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Part Ø 6160		ALPHA ENGU	ISH_	1 Desci	iption	Service Locatio	Ticket Par	ts		Service			Costing	Serial-Lo



Accounts Receivable

Bridgestone Statements & Invoice/Statements

A reported problem was corrected where the first (current) bucket was not being correctly exported in BFIS Export for statements and invoice-statements.

Custom Invoice Form CS28

A reported problem was corrected where recurring line Purchase Order numbers were not being printed.

Statement Custom Form CS28

A reported problem was corrected where each invoice (line item of statement) was printed as a separate statement.

Statements (Bulk)

A modification was made to the Statement generation process to address problems where the process was not always completing for large databases. Statements are now created one at a time, instead of in mass. Additionally, the Statement generation process now will display a Progress dialog while it is running.



Report Manager

Inspection Listing

Corrected the problem where the Inspection Listing report was not honoring the Terminated flag on the inspection record.