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The #1 Financial Software for Security Companies

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Release Notice

Version 5.7.48

Release Date: February 27, 2017

PERENNIAL SOFTWARE

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About this Document

This Reference Document is for use by SedonaOffice customers only. This document is not intended to serve as an operating or setup manual. Its purpose is to provide an overview of the enhancements and corrections made in the release and is to be used for reference purposes only.

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Overview

This document is being provided to explain the changes made to the SedonaOffice application since Version 5.7.43. This is an intermediate version update that contains application corrections and a few enhancements
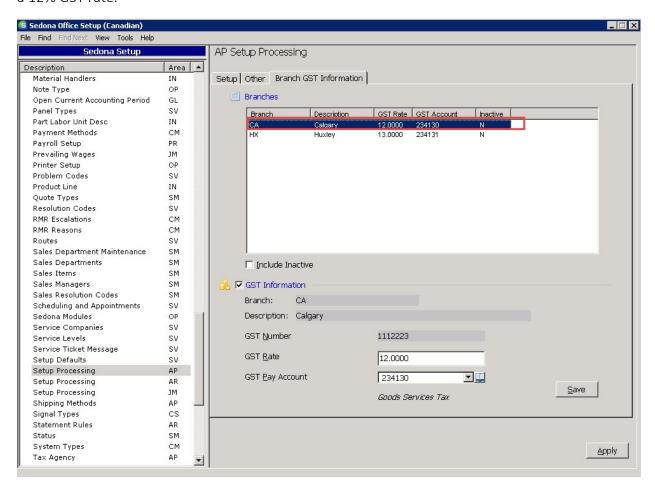
Applications Enhancements/Improvements
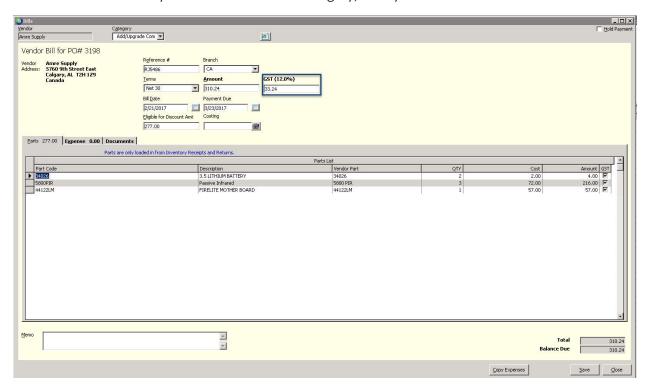
Accounts Payable

Bills -GST By Branch (Canadian Customers Only)

It is now possible to assign different GST amounts to branches. Please see the section on Sedona Setup in the Applications Enhancements section for directions on setting up the GST amounts for each branch. Once setup, vendor bills will note the GST percentage applicable for the branch for which the bill is being created. In the example below, we have setup the Calgary branch to have a 12% GST rate.
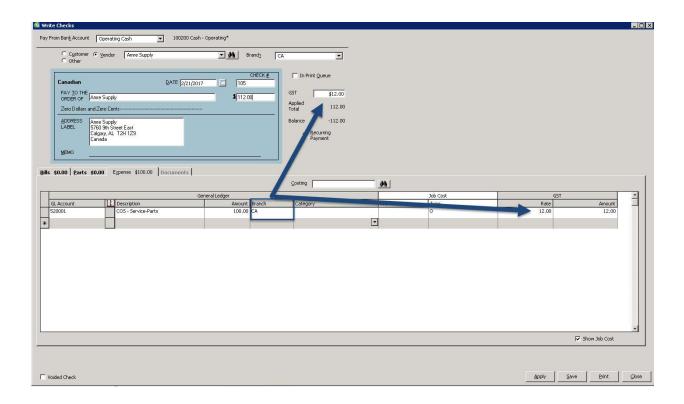
When the Accounts Payable bill is created for Calgary, the system will default to a 12% GST rate.

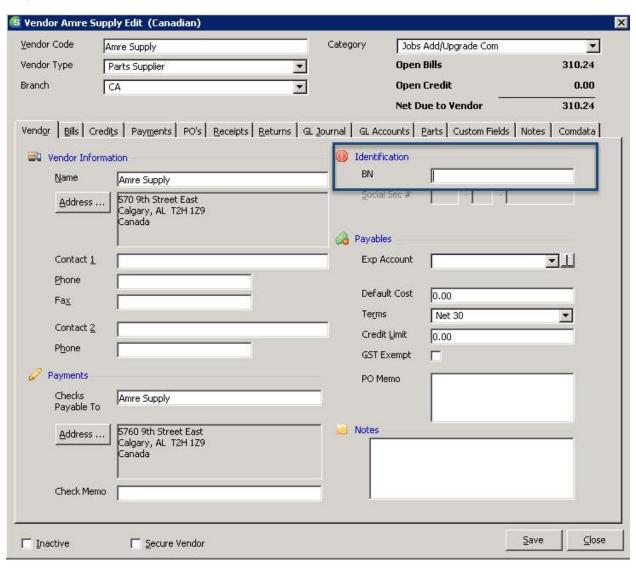**Write Checks – GST By Branch (Canadian Customers Only)**

When Write Checks is used to pay for an expense, selecting the branch on the expense line will auto calculate the rate and dollar amount of GST. In the example below, the Calgary branch has been set to a 12% GST rate. This auto populates on the expense line in the rate column, and the total amount of GST is calculated in the GST box. The total amount for the check is the expense amount plus GST.

Vendor Identification Number

A new field has been added to Vendor Information enabling users in countries that require vendor identification numbers to be able to hold them on file.   International users will see the designation appropriate to their country as defined in the Sedona Modules setup table (e.g. Great Britain will see Business #, Canada will see BN, Australia will see ABN, and US will see EIN, etc).
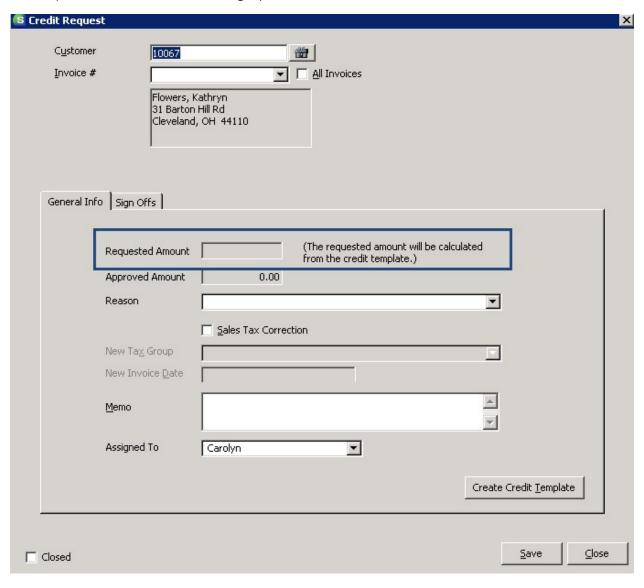
SedonaOffice®
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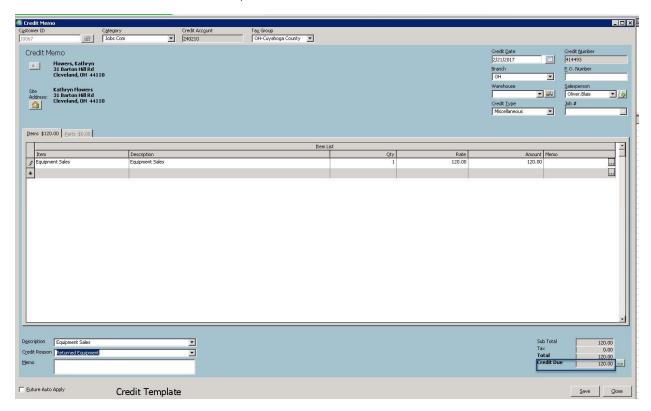
Accounts Receivable

Credit Templates

Prior to this version, credit requests which were not attached to a specific invoice were required to have an amount entered into the Requested Amount field of the credit request form. In this version, this field will auto-populate from the dollar amount contained in the credit template. The requested amount field is now greyed out.
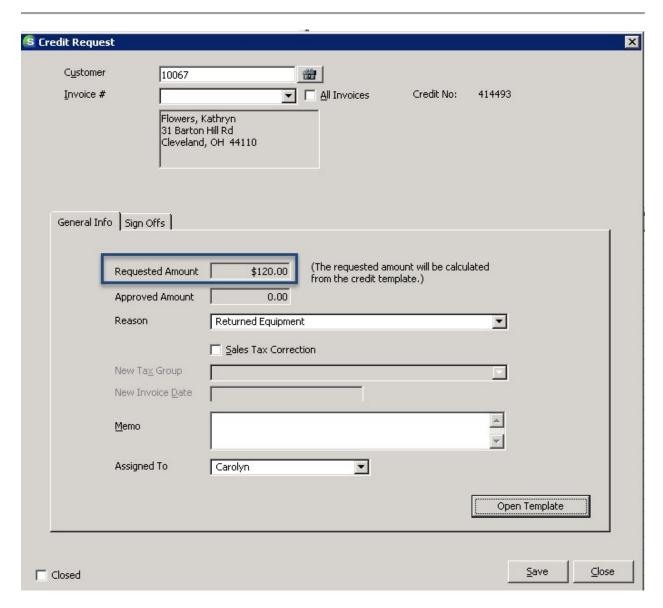
The user will create the Credit Template as usual.

Credit Template

When the Save button is pressed, the credit request form will populate with the total credit due amount shown on the credit template.
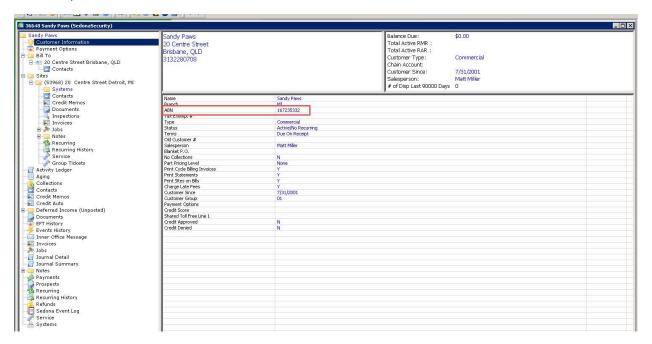
The credit template is now ready for sign-off by authorized personnel.

Client Management

Customer Information

The customer business number is now displayed (EIN for US, BN for Canada, and ABN for Australia):

Customer Query Builder

The "User_Defined" section of the Customer Query Builder has been updated to include a new subsection entitled "SystemExt." This subsection includes all fields in the new Customer System Extended User Defined Fields section. For more information on this new feature please review the enhancement section of these release notes in SedonaSetup-Extended System User Defined Fields and the explanation of how this feature works in the Customer System Extended User Defined Fields section below.

Customer System Extended User Defined Fields

This is a customized enhancement that was commissioned by a specific customer according to their specifications. While all customers are welcome to use these new system defined fields, requests for modifications to this section of the program can only be made by the customer for whom it was written.

A new extended system user defined section has been added to the SedonaSetup table. Once setup, users have the option of using up to six customizable tabs and eleven or more customizable fields within those tabs. The feature itself, the tabs, and each field must be activated separately. This enables the user to activate and display only those fields pertinent to their business. These fields can represent any data desired, the examples provided below are for informational purposes only on how to setup the fields.

Please see the SedonaSetup section of Enhancements in this release for information on setting up the user defined fields.

Accessing the Extended User Defined Fields

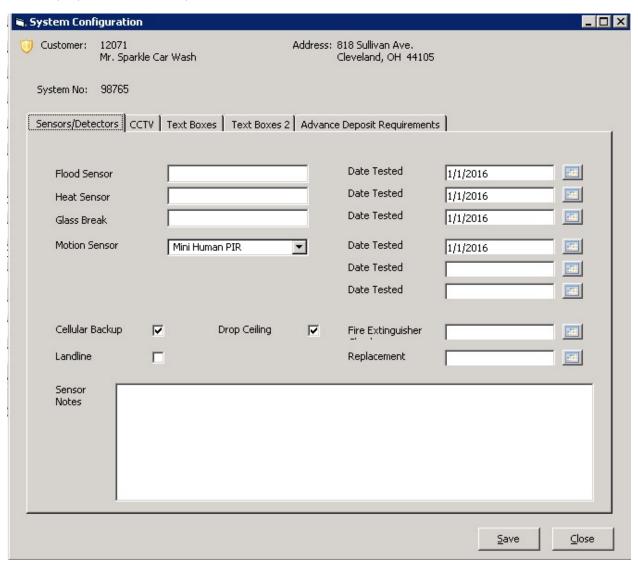Highlight a specific customer system on the customer record and right-click to edit the system record. A new U/D Info (User Defined Info) button has been added to the screen. Click on this button to open up the user defined fields.

The fields that were setup in the SedonaOffice Extended System User Defined setup tables are now displayed for data entry:

SedonaOffice
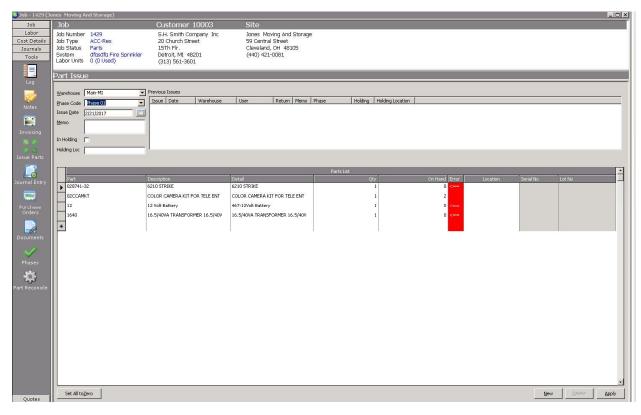The #1 Financial Software for Security Companies

CMS Integration (BETA)

SedonaOffice has a beta integration to CMS, and we are looking for beta testers. If you are a CMS customer and would be interested in participating in beta testing, please contact Jim Mayes at JimM@perennialsoftware.com for more information.

Jobs

Issues/Returns

A new Error column has been added to the Part Issue screen within the Issue/Returns tab within jobs. When there is insufficient stock for any part requested to be issued from the designated warehouse, this column will appear in red with arrows pointing to the specific parts affected.

If the Inventory Setup table is set to allow parts to go into the negative, the user can press the Apply button, and the parts will be issued even though there are none in stock. If the Inventory Setup table is setup to Warning Message, the user will be presented with a message indicating that there is insufficient stock and asking if the parts should be issued. If the Inventory Setup table is set to Do Not Allow negative issuances, the user will be prevented from issuing any of the parts for which there is insufficient quantity.

Reports

Job Listing

A new Export button has been added to this report so that data may be saved in a .csv format. Records may now also be selected by a specific installer.

Labor Hours Report*

This is a customized report written specifically to the owner's specifications. We have added an Export button so that data may be saved into a .csv format.
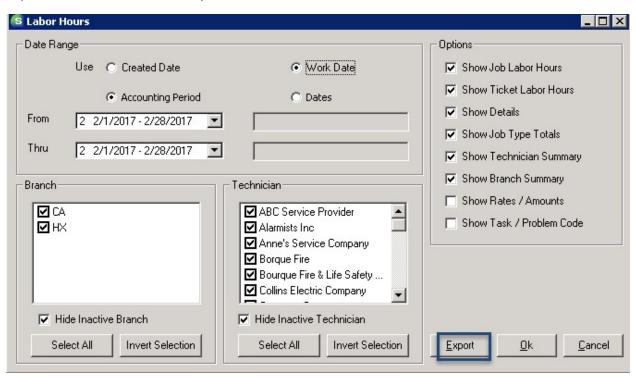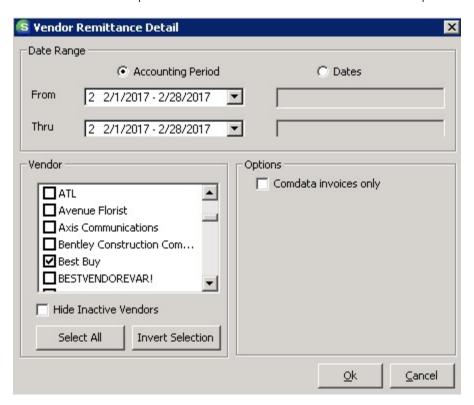
Vendor Remittance Detail Report

This new report lists remittance items over a range of a specific accounting period or other range of dates for one or multiple vendors. If multiple vendors are selected, the report will return a separate page per vendor.   Comdata users will have an option to list only Comdata invoices.

The report displays an activity column noting invoice, payment, or credit applied, the reference number of the bill, the date, the dollar amount, the dollar amount paid toward that bill and, in the event that a partial payment was made to the bill, the net due on the bill. In the example below, Invoice RS345 was for $2300.00. Two payments ($1000.00 and $495) were made against the bill as well as a $5.00 credit. The balance on this bill is now $800.00.

Vendor Remittance Detail   **SedonaSecurity**

Best Buy

Activity	Reference	Date	Amount	Net Due
Invoice	RS345	2/21/2017	2,300.00	800.00
Payment	934	2/21/2017	1,000.00	
Payment	935	2/23/2017	495.00	
Credit Used	F9782	2/23/2017	5.00	

SedonaSetup

Extended System User Defined Fields

This is a customized enhancement that was commissioned by a specific customer according to their specifications. While all customers are welcome to use these new system defined fields, requests for modifications to this section of the program can only be made by the customer for whom it was written.

A new extended system user defined section has been added to the SedonaSetup table. Once setup, users have the option of using up to six customizable tabs and eleven or more customizable fields within those tabs. The feature itself, the tabs, and each field must be activated separately. This enables the user to activate and display only those fields pertinent to the business. These fields can represent any data desired, the examples provided below are for informational purposes only on how to setup the fields.

Note: These fields may only be viewed within the system. These fields are not available to be queried or otherwise reported.

Setup

Navigate to the Extended User Defined Fields table within SedonaSetup and select the table "Extended User Defined Fields."

Each tab contains different fields for information entry. These include

- Text fields
- Date fields
- Drop down tables
- Check boxes
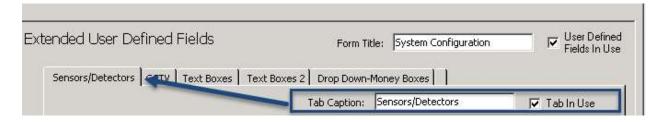- Money entry fields
- Free form note entry

Form Activation

To activate the System User Defined Entry fields, enter the name of the form which will contain the six tabs and place a checkmark in the box User Defined Fields in Use.

Tab Names

Enter the name of the first tab in the field "Tab Caption", and place a checkmark in the box entitled "Tab in Use."

Text Field Definitions

Define the name of the first text field on the tab by placing the cursor in the box "Text field 1" This will open the text field box at the bottom of the screen where the name of the first field may be defined. Place a checkmark in the box "Field In Use" for this field. If there is a default value that should appear, please enter it in the "Default Value" field. The Start Tag and End Tag fields are for HTML labels and will only be used by the customer for whom this enhancement was written. It is not required that all text fields be used. You may define only those fields that you need. Any field for which a definition has not been provided (and there is no checkmark in the box "Field In Use" will not be displayed on the system.

Drop Down List Definitions

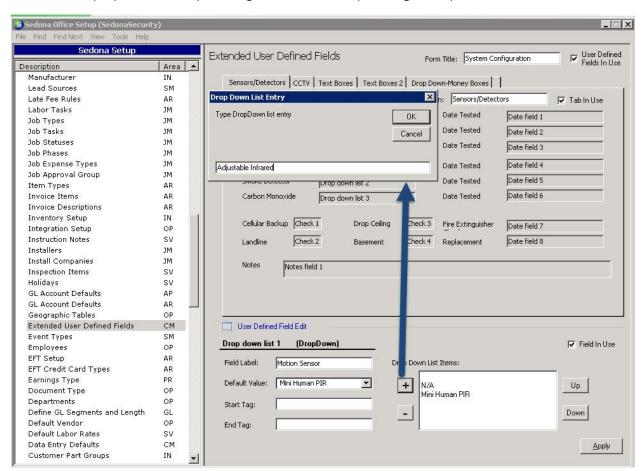Define the name of the drop down list on the tab by placing the cursor in the box "Drop down list 1" This will open the field label box at the bottom of the screen where the name of the first drop down list may be defined. Place a checkmark in the box "Field In Use" for this field. If there is a default value that should appear, please enter it in the "Default Value" field. The Start Tag and End Tag fields are for HTML labels and will only be used by the customer for whom this enhancement was written. It is not required that all text fields be used. You may define only those fields that you need. Any field for which a definition has not been provided (and there is no checkmark in the box "Field In Use" will not be displayed on the system.
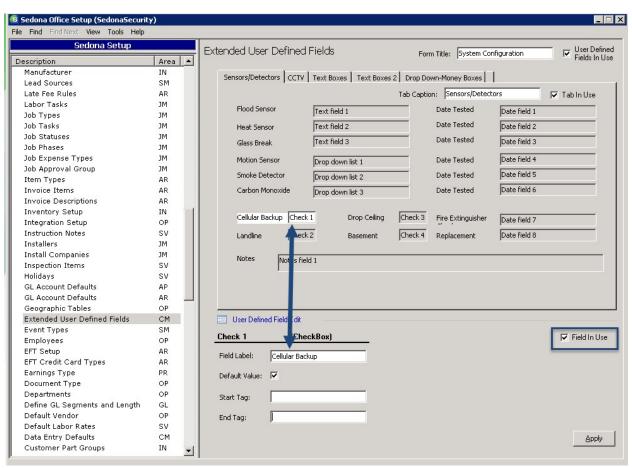
Create the entries from which selections will be made by press the "+" key to add a drop down list item. Enter the name of the first drop down list selection. Continue adding selections to the list by pressing the "+" key. You may remove a drop list item by press the "-" key. You may re-order the display of the list by clicking on an item and pressing the Up or Down button.

Check Box Definitions

Define the name of the check boxes on the tab by placing the cursor in the box "Check 1" This will open the field label box at the bottom of the screen where the name of the first drop down list may be defined. Place a checkmark in the box "Field In Use" for this field. If this box should be checked by default, please place a checkmark in the field "Default Value." The Start Tag and End Tag fields are for HTML labels and will only be used by the customer for whom this enhancement was written. It is not required that all text fields be used. You may define only those fields that you need. Any field for which a definition has not been provided (and there is no checkmark in the box "Field In Use" will not be displayed on the system.

Free Form Note Entry

Define the name of the first note field on the tab by placing the cursor in the box "Notes field 1" This will open the notes field box at the bottom of the screen where the name of the first field may be defined. Place a checkmark in the box "Field In Use" for this field. If there is a default note that should appear, please enter it in the "Default Value" field. The Start Tag and End Tag fields are for HTML labels and will only be used by the customer for whom this enhancement was written. It is not required that all text fields be used. You may define only those fields that you need. Any field for which a definition has not been provided (and there is no checkmark in the box "Field In Use") will not be displayed on the system.
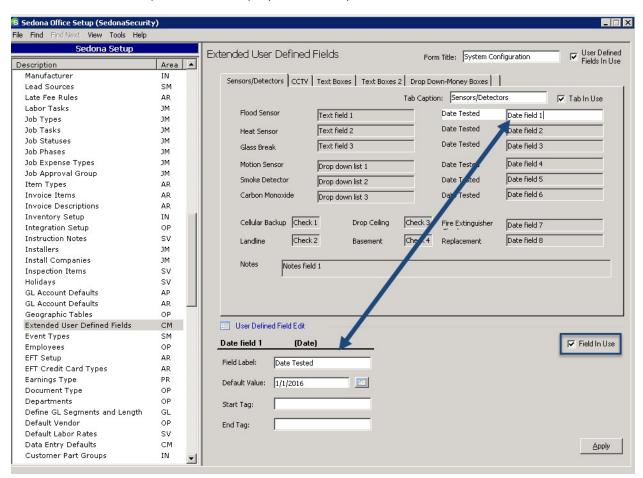
Date Field Definitions

Define the name of the first date field on the tab by placing the cursor in the box "Date field 1" This will open the date field box at the bottom of the screen where the name of the first field may be defined. Place a checkmark in the box "Field In Use" for this field. If there is a default date that should appear, please enter it in the "Default Value" field. The Start Tag and End Tag fields are for HTML labels and will only be used by the customer for whom this enhancement was written. It is not required that all text fields be used. You may define only those fields that you need. Any field for which a definition has not been provided (and there is no checkmark in the box "Field In Use") will not be displayed on the system.

Money Field Definitions

Money field definitions are contained on the **fifth tab** of the Extended User Defined Fields. Define the name of the first money field on the tab by placing the cursor in the box Money field 1" This will open the money field box at the bottom of the screen where the name of the first field may be defined. Place a checkmark in the box "Field In Use" for this field. If there is a default amount that should appear, please enter it in the "Default Value" field. The Start Tag and End Tag fields are for HTML labels and will only be used by the customer for whom this enhancement was written. It is not required that all text fields be used. You may define only those fields that you need. Any field for which a definition has not been provided (and there is no checkmark in the box "Field In Use" will not be displayed on the system.
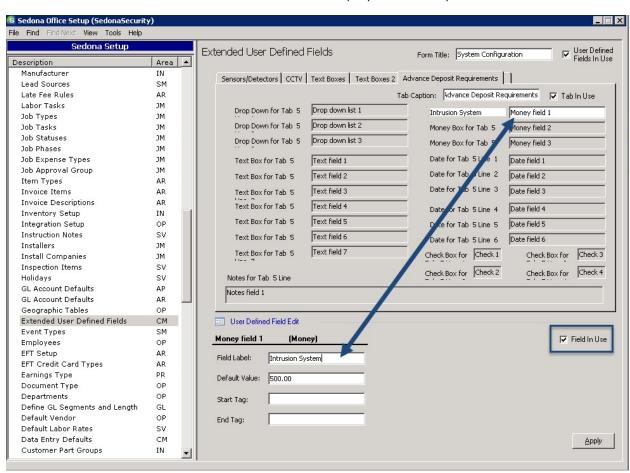

Once all fields have been setup, users may begin data entry (see information under Client Management – Customer System Extended User Defined Fields in the Enhancements section of these release notes).

Setup Processing – AP (Canadian Customers Only)

Branch GST

A new tab entitled "Branch GST Information" has been added to this setup table.

For each branch, it is now possible to define a different GST rate to each branch as well as defining different GL numbers for these GST branches:

To set a specific GST amount per branch, highlight the branch and enter the GST rate and GST Pay Account. Click on Save. Click on Apply.

Setup Processing – Jobs

A new tab has been added to this setup to define the initial view that users will have when they open a job. Currently all users who have access to Job Costing go directly to that screen. The SedonaOffice Administrator now has the choice of setting the initial view globally for all users to a uniform view for the company:

Application Corrections

Accounts Payable

ADI Integration

Reported Issue: A stored procedure in 5.7.34 required quantity and rate parameters; however, the .dlls were not updated to contain these parameters causing errors in the Invoice Activity window when the bills were created.   This issue has been corrected.

Bills

Reported Issue: When a pass item was entered on a bill that was costed to a job, it did not transfer the charge to the install line of the job. This issue has been corrected.

Reported Issue: Canadian customers had experienced errors when saving bills due to the GST by branch running in the background. While this was fixed individually at the time that this occurred, the correction for preventing this from happening has been made in the new GST by branch program.

Reported Issue: When a bill is created for a vendor that has a discount amount on file, the bill does not populate the discount field preventing a discount from being taken. This issue has been corrected.

Checks

Reported Issue: Customers that had an Australian country code did not have their GST number printing on checks. This issue has been corrected.

Credit Memos

Reported Issue: When a credit memo was opened after creation, it appeared in the format of a vendor bill and did not display any information. This issue has been corrected.

Pay Bills

Reported Issue: When a partial payment was made on a vendor bill, the program automatically changed the amount to the full amount of the bill. This issue has been corrected.

Reported Issue: An incorrect quantity and rate was displayed when a bill that was paid by a credit was opened on the vendor record. This issue has been corrected.

Purchase Orders

Reported Issue: Users were adding parts to the material list of a job and leaving the stock box unchecked. They created a purchase order outside of the job in Accounts Payable and entered the job number into the costing box prior to adding any parts. While the system did pull in the parts, it left the part description and vendor part descriptions blank. This issue has been corrected.

Reported Issue: When a purchase order was requested on a job that contained a change order, and the change order had a part had a requested amount of 0, the purchase order did not auto populate with the correct number of parts needed from the original materials list on the job. This issue has been corrected.

Reported Issue: New purchase orders created in version 5.7.40 would not open. Some had the error of "9 Subscript Out of Range." This issue has been corrected.

Reported Issue: Purchase Orders created within a job in version 5.7.40 opened showing an international currency rate exchange box at the top and no vendor name. This issue has been corrected.

Reported Issue (Australia) – Purchase Orders for expense only items were not automatically displaying a quantity of 1 when GL accounts were defined. This issue has been corrected.

Vendor Open Receipts (Australia Only)

Reported Issue: The Open Receipts list on the vendor was not displaying the correct regional format.

Accounts Receivable

Credit Requests

Reported Issue: The error message "The approved amount does not match the requested amount" appeared on credit requests when there was more than one tax rate applied to an item in the credit template. This issue has been corrected.

Reported Issue: When more than one company exists on the server, and two customers have the same customer number, the credit request appeared on the customer in the incorrect database. This issue has been corrected.

Print Invoices

Reported Issue: When the print preference box contained a checkmark in the "Print Background" box, the system recognized this setting only for the current print session. It did not save or remember this setting the next time invoices were printed. This issue has been corrected.

Client Management

Collections

Reported Issue: When two companies were open at the same time, and the user selected to view the Over 60 day queue in the second company, the message "3021 Either BOF or EOF is True, or the current record has been deleted. Requested operation requires a current record." This issue has been corrected.

Reported Issue (Australia): Dates were not displayed in the correct format for Australia. This issue has been corrected.

Customer Lookup

Reported Issue: When searching for a customer by name, both active and inactive billing addresses were displayed in the list returned. This issue has been corrected.

General Ledger

Bank Reconciliations

Reported Issue: Users were able to delete manual journal entries that had appeared in prior reconciled bank balances. This caused the starting balance to be incorrect for the next month's bank reconciliation. This issue has been corrected.

Purchase Price Variance For Parts Kit

Reported Issue: When a parts kit was built with a date other than today, and the sum of standard costs assigned to the parts making up the kit did not equal the standard cost assigned to the kit, a PPV was created with today's date instead of the date that the parts kit was built. This issue has been corrected.

Jobs

Advance Deposit

Reported Issue: Users that applied advance deposits through an invoice within a job found that the advance deposit still appeared as available on the customer screen. This allowed the advance deposit to be used twice. This issue has been corrected.

Bill To Tab

Reported Issue" The contact name on the Bill To tab was not passing over to the Bridgestone Standard (in-house printed) and Standard Invoice forms when the contact was not the primary Bill To contact. This issue has been corrected.

Parts Journal

Reported Issue: When a PO which contained a job on it for costing was received into a warehouse, a negative issuance was reported in the parts journal. This issue has been corrected.

Retainage Invoice

The retainage invoice was automatically selecting the primary Bill To address on the customer account instead of the Bill To address chosen on the Bill To tab within the job. This issue has been corrected.

Reports

Accounting Ratios Report

Reported Issue: The incorrect branch name appeared on the bottom of this report and user could not enter an amount in the "Shares" field. This issue has been corrected.

AP 1099

Reported Issue: Users received the error message "Runtime error 9 Subscript out of range" when printing this list. This issue has been corrected.

RMR Customer Detail Report

Reported Issue: When an RMR split is created on the last day of the month, both the original and newly split amounts appeared on the RMR Customer Detail Report. This issue has been corrected.

SedonaDocs

File Upload

Reported Issue: The error message "20476 The FileName buffer is too small to store the selected file name(s). Increase MaxFile Size" was received when a file was being uploaded to a job where the buffer was too small to store the selected filename. This issue has been corrected.

SedonaSchedule

Service Ticket

Reported Issue: Add a part with a quantity of 1 to the equipment and parts tab. Remove the checkmark from stock and do not assign a warehouse. Close the ticket. System will ask if you want to override the parts reconcile. Respond "Yes". The system does not take anything from stock but records the part twice on the customer's equipment list. This issue has been corrected.

Reported Issue (Australia): The phone number for the contact was not correctly formatted for Australian customers. This issue has been corrected.

Batch Billing

Reported Issue: The estimated dollar amount column in batch billing was displaying the incorrect amount for the service ticket. This issue has been corrected.

Reported Issue: Filter the queue of tickets by selecting one customer number to be billed. Place a checkmark in the box entitled "Select All" Instead of marking only the select tickets for the one customer to be batch billed, the system locked every ticket in batch billing inclusive of those not being selected. The tickets remain locked after the conclusion of batch billing and had to be unlocked through the Lock Maintenance table. This issue has been corrected.

Equipment and Parts

Reported Issue: .The user's settings in the Service Options tab in the service module were set to 'Technician' for the parts warehouse. When adding a part to a service ticket and selecting the appropriate technician, the parts are coming out of the default warehouse instead of the technician's assigned warehouse. This only seemed to happen if the user chose the drop-down to select the technician. If the user did not use the drop-down menu, the part was issued from the correct warehouse. This issue has been corrected.

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SedonaSetup

Inventory Setup Table

We are making a clarification on the functionality of the checkbox entitled "Add Parts To All Warehouses." At the time that a checkmark is placed in this box, any parts that have not been already added to all warehouses will immediately be added to all warehouses.

Setup Defaults – SV - Service Ticket Setup Warning Message

Reported Issue: System allowed entry into the number of days' field to exceed 90,000. This caused the error message "Arithmetic overflow error converting to data type datetime" to appear when the customer tree loaded. This issue has been corrected.